

TOEIC Part 4 Practice #15

The student will look at the questions and answers in the first part, the teacher will read the script in the second part. After each dialogue there are three questions based on the dialogue. The student should choose which of the four answers is the best answer for the question based on the dialogue.

1. What is the maximum discount mentioned?

- (A) 40 percent
- (B) 60 percent
- (C) 70 percent
- (D) 80 percent

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3. When will the cooking demonstrations be held?

- (A) At 3 p.m.
- (B) At 2 p.m.
- (C) At 5 p.m.
- (D) At 6 p.m.

4. Who will carry out the repair work?

- (A) Kevin
- (B) Sam

- (C) Mrs. Larson
- (D) A subcontractor

5. What should Mrs. Larson do before the technician arrives?

- (A) Clear the space under the sink
- (B) Shut off the main water supply
- (C) Remove the kitchen faucet
- (D) Buy replacement parts

6. What is required to avoid a cancellation fee?

- (A) Pay a deposit
- (B) Call 24 hours in advance
- (C) ...

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- (D) A gardening workshop
- (C) An art exhibition
- (D) A plant sale

8. When will the exhibition end?

- (A) April 15
- (B) April 30
- (C) May 31
- (D) June 15

9. What is mentioned about the workshops?

- (A) They require registration

- (B) They are free
- (C) They will be held outdoors
- (D) They are for children only

10. What caused the delay?

- (A) Severe weather
- (B) Signal problems
- (C) Mechanical failure
- (D) Staff shortage

11. How long is the delay expected to be?

- (A) 20 minutes

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- (A) Discounted tickets
- (B) Luggage storage
- (C) Free drinks
- (D) Taxi vouchers

13. How many islands are included in the cruise itinerary?

- (A) Four
- (B) Five
- (C) Six
- (D) Seven

14. What is one feature of each cabin?

- (A) A personal butler
- (B) A private balcony
- (C) A minibar
- (D) Free laundry service

15. How can travelers receive a discount?

- (A) Pay in cash
- (B) Book before the end of the month
- (C) Join a rewards program
- (D) Travel in a group

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17. How many contractor estimates must be submitted?

- (A) One
- (B) Two
- (C) Three
- (D) Four

18. When will reimbursement be issued after approval?

- (A) In 5 business days
- (B) In 7 business days
- (C) In 10 business days
- (D) In 14 business days

19. Where will the Spring Festival be held?

- (A) Riverfront Park
- (B) City Center Plaza
- (C) Community Hall
- (D) Main Street

20. What is one activity planned for the festival?

- (A) Guided nature walks
- (B) A cooking competition
- (C) A fireworks show
- (D) A parade

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22. Who will visit Ms. Carter's home?

- (A) A building inspector
- (B) A delivery driver
- (C) An HVAC technician
- (D) A plumber

23. What is one thing Marcus will check during the visit?

- (A) Electrical wiring in the kitchen
- (B) Refrigerant levels
- (C) The water heater pressure

(D) The window seals

24. What does the speaker ask Ms. Carter to do?

- (A) Turn off the electricity
- (B) Clear a path to the unit
- (C) Open the windows
- (D) Leave the home during the visit

25. Where is Flight 832 going?

- (A) Vancouver
- (B) Toronto
- (C) Calgary

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- (C) A reusable bag
- (D) A resealable plastic bag

27. What should passengers with large carry-on items do?

- (A) Check them at the gate
- (B) Leave them behind
- (C) Pay an additional fee
- (D) Place them under the seat

28. What is being advertised?

- (A) A grocery store
- (B) A breakfast restaurant

- (C) A catering service
- (D) A coffee bean supplier

29. Which of the following is a lighter breakfast option at Sunrise Café?

- (A) Pancakes with syrup
- (B) Cheese omelet
- (C) Yogurt parfait
- (D) Waffles with butter

30. What does the café emphasize about its ingredients?

- (A) They are imported from overseas
- (B) They are locally sourced

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Teacher's Script

Questions 1 through 3 refer to the following announcement.

Attention shoppers, this is a reminder that our annual spring clearance sale is happening all week here at Glenwood Department Store. Every department is offering discounts of up to 60 percent off original prices, including clothing, home goods, electronics, and sporting equipment. Today only, customers who spend over fifty dollars will receive a free reusable tote bag as our way of saying thank you. We also have special in-store demonstrations taking place in the kitchenware section every afternoon at two o'clock, where our guest chef will be sharing quick and healthy meal ideas. Don't forget, our store credit card holders earn double reward points on all purchases during this event. The sale ends this Sunday at 6 p.m., so take advantage of these savings while you can.

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Questions 4 through 6 refer to the following telephone message.

Hello, this is Kevin from Riverside Plumbing calling for Mrs. Larson. I wanted to confirm our appointment for this Thursday at 9 a.m. to inspect and repair the leak under your kitchen sink. Our technician, Sam, will arrive in a company van and will be wearing a uniform with our logo. Please make sure the area under the sink is cleared so he can get to the pipes easily. If he determines that any replacement parts are necessary, he'll provide a full cost estimate before doing any additional work. Payment can be made by credit card, check, or cash at the time of service. If you need to reschedule, please call us back at least 24 hours in advance to avoid a cancellation fee. We look forward to resolving your plumbing issue quickly and efficiently.

4. Who will carry out the repair work?
5. What should Mrs. Larson do before the technician arrives?
6. What is required to avoid a cancellation fee?

Questions 7 through 9 refer to the following talk.

Good afternoon, everyone, and welcome to the opening reception for our “Art in Bloom” exhibition here at the Westfield Community Gallery. This special event features over thirty works by local artists, each inspired by the beauty and diversity of plant life. You’ll see oil paintings, watercolor illustrations, and even some mixed-media sculptures that incorporate dried flowers and leaves. The exhibition runs through the end of May, and admission is free for all

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7. What type of event is being described?
8. When will the exhibition end?
9. What is mentioned about the workshops?

Questions 10 through 12 refer to the following announcement.

Attention passengers, we regret to inform you that Train 842 to Brighton, originally scheduled to depart at 6:20 p.m., has been delayed due to signal problems along the coastal route. Our engineers are already on site working to restore normal operations, and we currently expect the train to leave approximately 45 minutes later than planned. In the meantime, passengers may wait in the main concourse, where extra seating and complimentary hot

beverages are available. If this delay causes you to miss your connection in Brighton, please speak with a customer service representative at the ticket counter. They will help rebook your onward journey at no additional charge. We understand that travel disruptions are frustrating, and we appreciate your patience while we work to ensure your safety and comfort. Further announcements will be made as soon as more information is available.

10. What caused the delay?
11. How long is the delay expected to be?
12. What is offered to passengers in the concourse?

Questions 13 through 15 refer to the following advertisement.

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features a private balcony, so you can wake up to breathtaking ocean views every morning. For a limited time, we're offering an early-bird discount of 20 percent for travelers who book by the end of this month. Don't miss your chance to create unforgettable memories at sea—reserve your cabin today by visiting our website or calling our reservations hotline. BlueWave Cruises: where your dream vacation begins.

13. How many islands are included in the cruise itinerary?
14. What is one feature of each cabin?
15. How can travelers receive a discount?

Questions 16 through 18 refer to the following telephone message.

Hello, Mr. Peterson, this is Angela from Citywide Insurance returning your call. I've reviewed your policy, and I can confirm that the water damage in your basement should be covered, provided the repairs are completed within the next 60 days. To proceed, you'll need to submit two written estimates from licensed contractors, along with photographs of the damage, before we can approve the claim. Once approved, reimbursement will be issued within ten business days of receiving the final invoice. I also recommend checking our website's "Claims" section for downloadable forms that will help speed up the process. If you have any questions or need clarification, please call me back directly at extension 214. We want to make sure your claim is processed smoothly and without unnecessary delays.

16. What type of damage is being discussed?

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the Brookdale City Council. We're excited to announce that the annual Spring Festival will take place this year on Saturday, April 14, at Riverfront Park from 10 a.m. to 6 p.m. This free, family-friendly event will feature live music, a farmer's market, food trucks, and craft booths from local artisans. Children can enjoy games, a petting zoo, and storytelling sessions throughout the day. We've also arranged for guided nature walks along the river trail at noon and 3 p.m., perfect for those who want to learn more about the local wildlife. Please note that parking near the park will be limited, so we encourage visitors to use the free shuttle service from the community center, which will run every 20 minutes. Mark your calendars and invite your friends and neighbors—it's going to be a wonderful day to celebrate the arrival of spring in Brookdale.

19. Where will the Spring Festival be held?

20. What is one activity planned for the festival?
21. How can visitors get to the park if parking is full?

Questions 22 through 24 refer to the following telephone message.

Hello, Ms. Carter. This is Daniel from Greenfield Heating and Cooling, calling to confirm your appointment for tomorrow, Tuesday the 16th, at 9:30 a.m. Our technician, Marcus, will be arriving at your home to perform the annual maintenance service on your central air conditioning system. This includes cleaning the condenser coils, checking refrigerant levels, inspecting the thermostat, and making sure your unit is running efficiently before the warmer weather arrives. Please make sure that there's a clear path to the unit both inside and outside your home, and that any nets are secured in a separate

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23. What is one thing Marcus will check during the visit?
24. What does the speaker ask Ms. Carter to do?

Questions 25 through 27 refer to the following announcement.

Attention passengers: This is the final boarding call for Flight 832 to Toronto, departing from Gate 16. All remaining passengers should proceed immediately to the boarding area, as the aircraft doors will close in ten minutes. For your convenience, please have your boarding pass and identification ready for inspection. Any passengers who have oversized carry-on luggage should bring it to the podium for a gate check, free of charge. We also remind you that liquids in your carry-on bags must be in containers of 100 milliliters or less and

placed in a clear, resealable plastic bag. Once boarding is complete, we anticipate a smooth flight with an estimated arrival time of 2:15 p.m. in Toronto, where the weather is sunny and mild. On behalf of North Sky Airlines, we thank you for choosing to fly with us and wish you a pleasant journey.

25. Where is Flight 832 going?
26. What must liquids in carry-on bags be stored in?
27. What should passengers with large carry-on items do?

Questions 28 through 30 refer to the following radio advertisement.

Looking for a delicious way to start your day? Come to Sunrise Café, where breakfast is served fresh and hot from 6:00 to 11:00 every morning. Our menu

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selection of herbal teas. Whether you're stopping in before work or meeting friends for a leisurely meal, our friendly staff is ready to serve you. Come taste the difference at Sunrise Café—where every breakfast is worth waking up for.

28. What is being advertised?
29. Which of the following is a lighter breakfast option at Sunrise Café?
30. What does the café emphasize about its ingredients?

Answers

1. B
2. A
3. B
4. B
5. A
6. B
7. C
8. C
9. A
10. B
11. D
12. C

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18. C
19. A
20. A
21. A
22. C
23. B
24. B
25. B
26. D
27. A
28. B
29. C
30. B